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Probationer Kiosk Solution

PROBATIONER KIOSKS SAVE TIME, MONEY, AND ENABLE PROBATION/PAROLE AGENCIES TO DIVERT RESOURCE TO THE POPULATION THAT NEEDS IT MOST

Self Service kiosk solutions have been around for many years and have enabled companies and agencies to free up critical resources while providing better service to customers and clients. Arguably the most popular version of kiosks ever is the ATM machine. Kiosks for probationers have also been around for a number of years but have not had the wide ranging acceptances in the Justice community mainly due to the 1) initial costs and; 2) the business process and cultural changes necessary to take on such an endeavor. e-Data experts assisted the Correctional Services and Offender Supervision Agency of Washington DC in modifying and implementing an open-source probationer kiosk solution originally developed by the New York City Department of Probation. e-Data Experts has qualified resources who have the in-depth knowledge from both the business and technical domain combined with flexible pricing models to successfully implement probationer kiosks for your agency.

Redirect Resources to where they are needed most



PROBATIONER KIOSK SOLUTION

The kiosk system enables low risk probationers to check in at a kiosk during normal business days and hours on a predefined week each month. The identity of the probationer is biometrically verified and they are asked to respond to standard questions regarding things such as home address, work location, any arrests, and can select probationers for drug testing either randomly or via targeted methods.

The System Includes:

- Enrollment
- Integration with your existing Case Management System
- Biometric verification
- Receipt printing
- Kiosk monitoring and reporting
- Customizable questions
- Standard and Ad-Hoc Reporting

Other Features:

- Up to 900 check-ins/month/machine
- Works with Kiosk attendant model or unsupervised
- Stand alone or Networked
- Flexible Pricing Options
- Secure case
- Touch Screen operation

Other Uses

- Walsh Act Check-in for Sex Offenders
- Juvenile Probation

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Health Tracking Medical Record System

Health Tracking Medical Record System provides a comprehensive electronic health record of the patients under the jurisdiction of the Public Safety agencies and includes all of the components of a medical record and meets the standards for state and local governments. HTMRS system provides the functionality with a 'user friendly' entering, tracking, and reviewing of data within an offender's medical record.

HTMRS can interface and integrate with the Jail Management Systems used by state and local governments. Its rich features such as standardized collection of data will allow for analysis and statistical reporting via Word (for document creation and editing) and Microsoft Access. The Health Services staff is the primary users of the HTMRS medical software program. Doctors, Nurse Practitioners, and Nurses will use the patient record keeping system and their access to the various modules can be determined by their roles.

Data entry and chart reviews are easier with simple navigation throughout the HTMRS medical record. HTMRS has an appointment-scheduling module that tracks all the internal and external patient appointments. Officers and staff will have the ability to view internal appointments thereby assisting in the monitoring and control of offender movement throughout the facility. The Health Service providers will make external appointment referrals, which can be electronically sent to an administrative staff person for scheduling with the area hospitals and healthcare facilities.

HTMRS provides a workflow based Case Management information tracking functionality including an easy navigation and information retrieval mechanism to the users. The following are the basic functions provided by the solution.

- ✚ County Government
- ✚ Corrections Agencies
- ✚ Probation
- ✚ Jails

- ❖ Medical
- ❖ Prescription
- ❖ Labs
- ❖ Referrals
- ❖ Appointments



- ❖ **Registration (Patient):** Patient information will be automatically imported into HTMRS from JMS. This imported information is read only. Patient Registration consists of five components (Personal, Relatives, Bookings, Aliases, and ID Numbers), which are displayed in the patient registration form.
- ❖ **Referrals & Appointments:** Referrals section will allow Health Services staff to view the priority and status of referrals made on a patient's behalf and then Schedule, Deny, Forward, or Print them. They may also create a New referral. The Appointments section will allow staff to Re-schedule,

Cancel, Schedule a follow-up, or Print those appointments. New appointments may also be scheduled. The Referrals and Appointments form operates outside of the encounter process.

- ❖ **Med Pass List:** Primarily the Medical Support and Pharmacy staff uses this portion of HTMRS. The Med Pass List will supply a list of medications to be passed to patient's on a particular day and will also serve to record medication administration.
- ❖ **Medical Summary:** The Medical Summary lists the current problems, diagnosis, prescriptions, and allergies that exist in the record today. The date of the last physical and patient information is displayed for the user.
- ❖ **Readings:** Readings folder tracks all patient values recorded outside of an encounter. These values include things like blood pressure, readings and weight. Multiple values per-day can be recorded in this folder for readings such as blood glucose. Readings out of the normal range (high or low) are highlighted in red for a panic value and yellow for an abnormal value.
- ❖ **Meds Folder:** The Meds Folder functions as the clinic's medication administration portion of the record. The patient's current medication orders and refusal (with the reason for refusal) or acceptance of all medication doses scheduled for dispensing on a given day can be recorded. **Current Orders** folder displays the patient's current medication.
- ❖ **Drugs Dispensed:** The Drugs Dispensed information is tracked and retrieved for a patient.
- ❖ **Labs:** Lab work, deemed necessary during the course of an encounter, can be viewed, reviewed, requisitioned, and completed via this function
- ❖ **Diagnoses:** Diagnoses in an encounter are standard diagnosis codes. Diagnosis entered by one of the Nursing staff, it can be reviewed by a qualified Healthcare practitioner and resolved with appropriate action. Provides a free text to report on the diagnosis and denote the Type (Acute, Chronic, or Recurring).
- ❖ **Allergies:** Patient allergies and their reactions can be recorded in this folder. Non-medical personnel will be able to view all allergies with the exception of medication allergies
- ❖ **Immunizations:** Immunizations are a sub-class of procedures and utilize the CPT codes. Immunizations also contain additional information required by law such as manufacturer, lot number, date given, site given, and who administered the immunization.
- ❖ **Lab Orders:** Lab work, deemed necessary during the course of an encounter, can be viewed and ordered via this folder
- ❖ **Med Orders:** Med Orders will function as the interface for ordering, reordering and discontinuing medications prescribed by health service staff.
- ❖ **Special Needs:** The Special Needs area is used to track medical needs and/or medical privileges. A health care provider authorizes these needs for a patient and they may include items such as an elevator pass, special diet, or crutches. An inventory tracking system is available for all tangible items in use by a patient. The Special Need items are available for viewing by non-medical personnel.
- ❖ **Medical Alerts:** Medical alerts are notifications of specific medical conditions related to Hospitalizations, Medications, Treatments, or Post-Op Care.
- ❖ **Referrals:** Referrals are requests for a patient to be seen by another Health Services provider and these can be tracked through the system.